

May, 20, 2020

To Our Patients,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: Mountain Periodontics, PC is committed to your safety.

After an eight week hiatus due to COVID-19 we are pleased to relay that we have reopened our practice. Infection control has always been a top priority for our surgical practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We have implemented additional safety features that you may not physically see such as air quality control units to actually clean the air within our office. Plexiglass barriers has been installed in high communication areas as well as additional Personal Protective Equipment (PPE) for the staff. During our eight week shut down my staff would alternate coming in to scrub down every wall, windows, floors and even repainted the office.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

Our office will communicate with you before your appointment to submit a screening questionnaire. We ask that you call us from your car when you arrive and a staff member will meet you at the front door. You'll be asked those same questions again along with taking your temperature. We ask that any guest that may come with you to please wait in the car during your appointment.

We have masks for you to wear and hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.

You may see that our waiting room will no longer offer magazines or our coffee bar, since those items are difficult to clean and disinfect. Appointments will be managed to allow for social distancing between patients. We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

Thank you for your trust and loyalty and looking forward to Welcoming You Back!

Sincerely,

Dr. Gregg R. Codelli